

Community Development and Infrastructure– Unified Permit Center

Q3 2025 Building Permit History Metrics

- Building Permit Plan Check: Percent reviewed on time
- Permit Center Dashboard: Snapshots of the 2-year trend and In Process Applications
- Permit Center Dashboard: Snapshots of the Issued Building Permit History
- Agency Review Summaries: Routing information (Building, Environmental Health, Environmental Planning, Public Works & Zoning)
- Building Application Status Distribution: Percent issued & withdrawn

Building Permit Plan Check

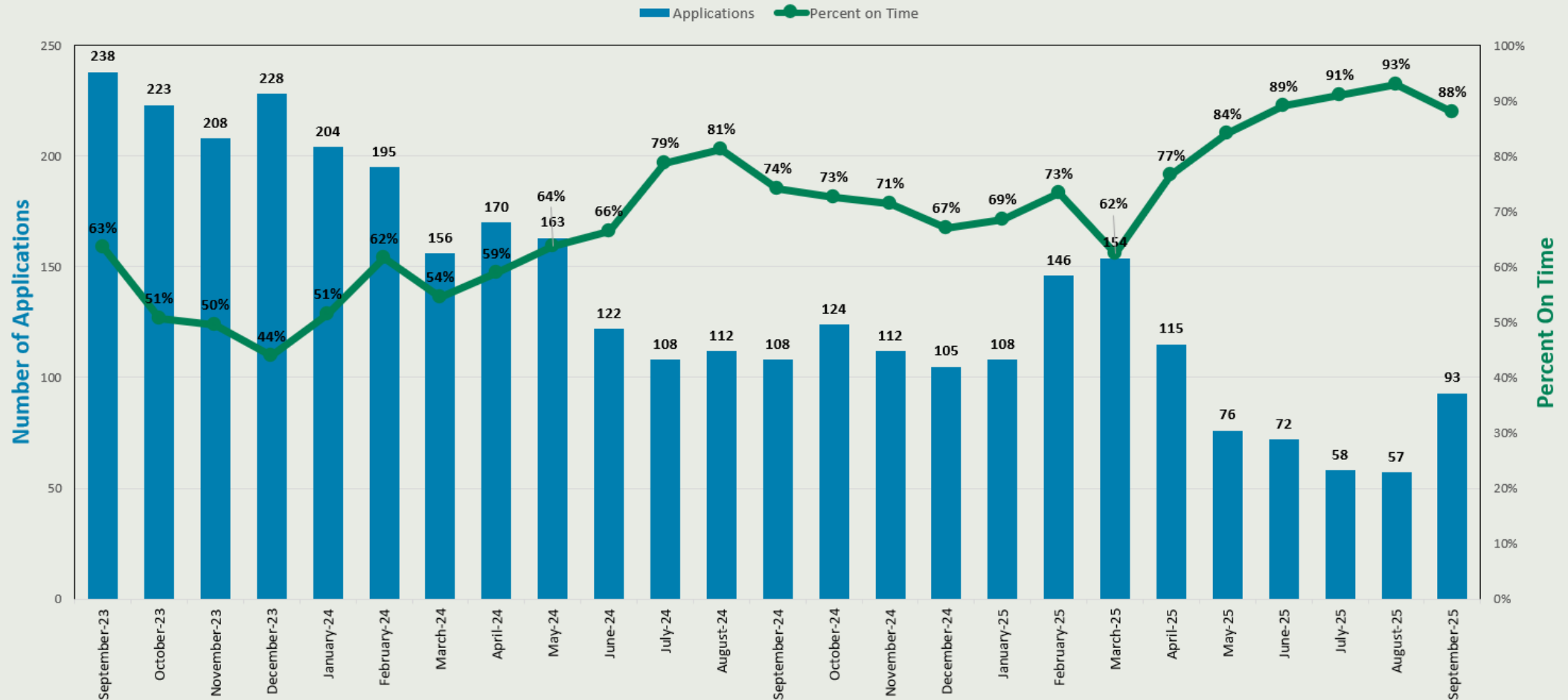
Percent Reviewed On Time

88%✓

Goal: 85% (+3.73%)

September 2025

Building Permit Plancheck - Percent Reviewed On Time - 2 yr history

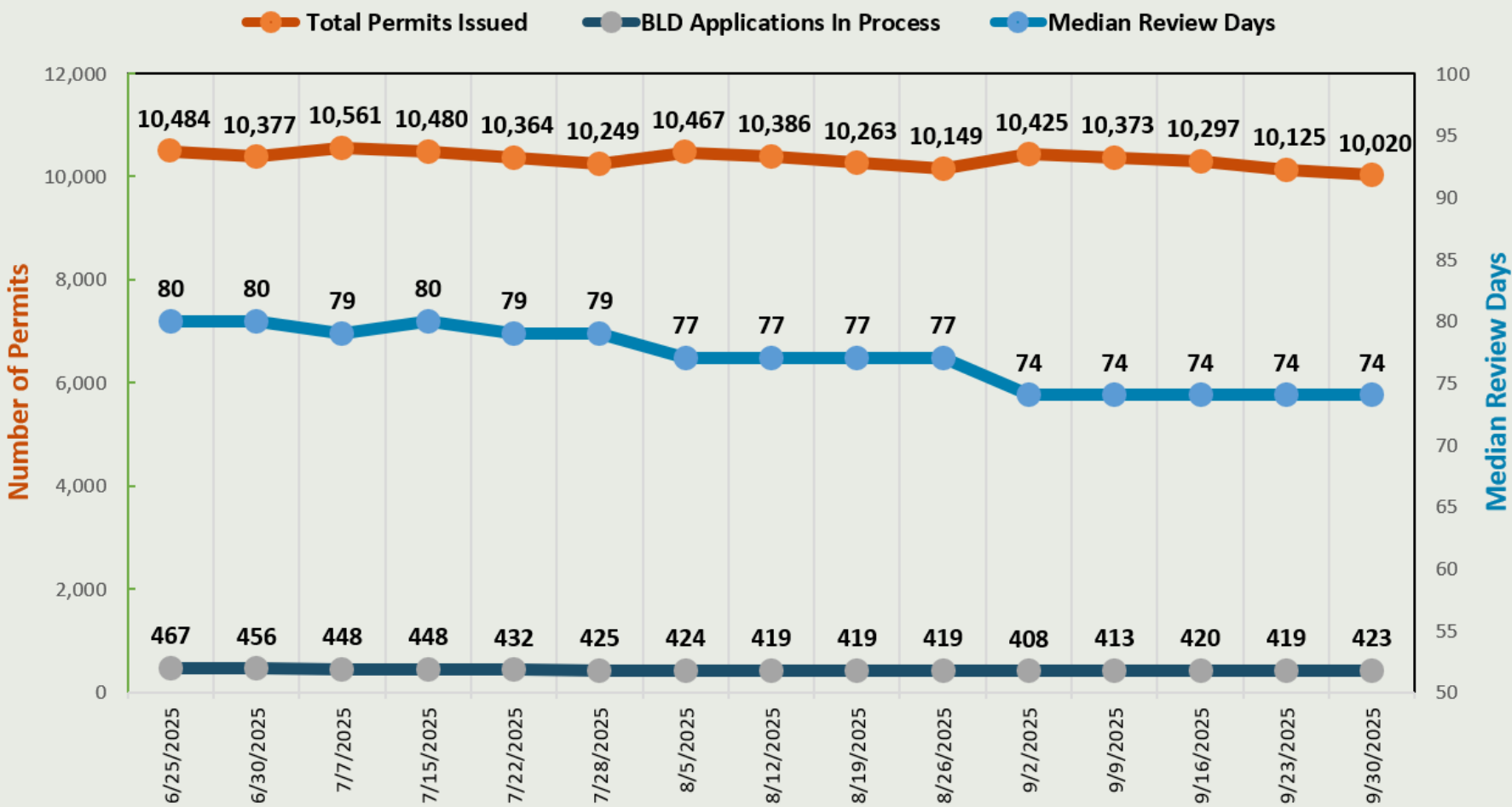


Permit Center Dashboard – Trends (June–September 2025)

- Total Permits Issued: Stable over the period, fluctuating slightly around 10,000–10,500.
- Median Review Days: Improved from 80 → 74 days.
- Applications In Process: Median 423.

Weekly Snapshots of the Permit Center Dashboard:

BLD Permit 2-Year History and In Process Applications



*Launched in June 2025, the dashboard report will transition from weekly to quarterly snapshots as more data accumulates, providing a clearer view of long-term performance trends.

Know before you go: Permit approval times vary significantly based on the complexity of the project.

Median Building Permit Review Time

74 Days

Total Permits Issued Last 24 Months

10,421 Building Permits

Staff Reviewing Applications

6 Building Permit Plan Check Staff

Building Applications in the Review Process Now

408 Permits

[Link to Unified Permit Center Dashboard](#)

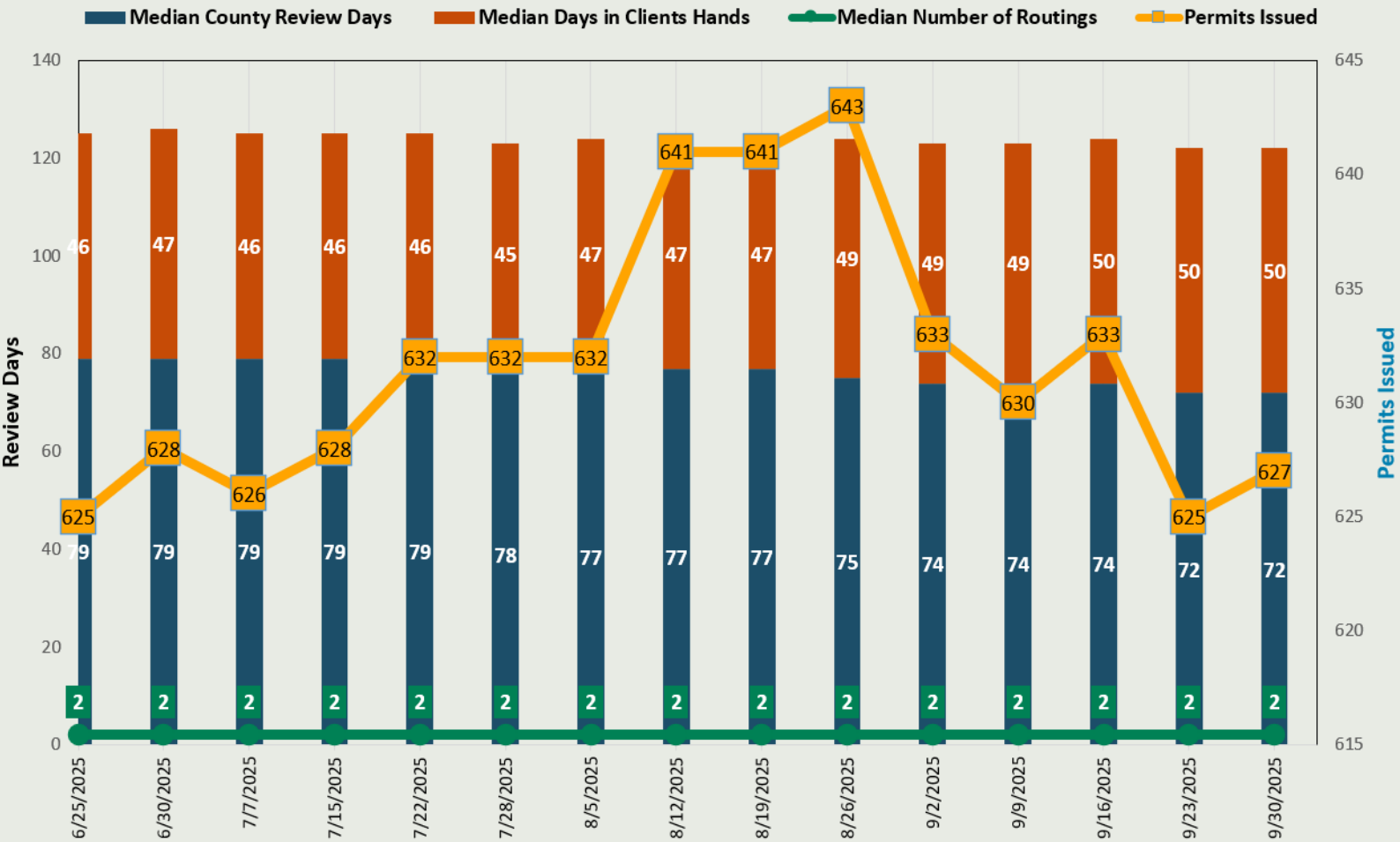
Permit Center Dashboard, 2 Year Issued BLD Permit History Trends (June–September 2025)

- Permits Issued: Median 632 → holding steady.
- County Review Time: Decreased → indicates efficiency gains.
- Client Hold Time: Slightly increased → possible delays on applicant side.
- Routing: Stable at 2 reviews.

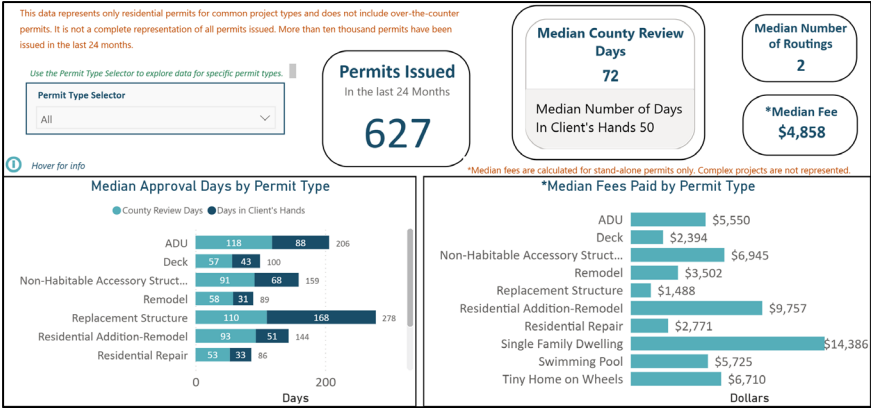
Weekly Snapshots of the Permit Center Dashboard:

2 Year Issued Building Permit History

does not include EZ/over-the-counter permits



*Launched in June 2025, the dashboard report will transition from weekly to quarterly snapshots as more data accumulates, providing a clearer view of long-term performance trends.



[Link to Unified Permit Center Dashboard](#)

All Agencies - Summary of Building Application Reviews:

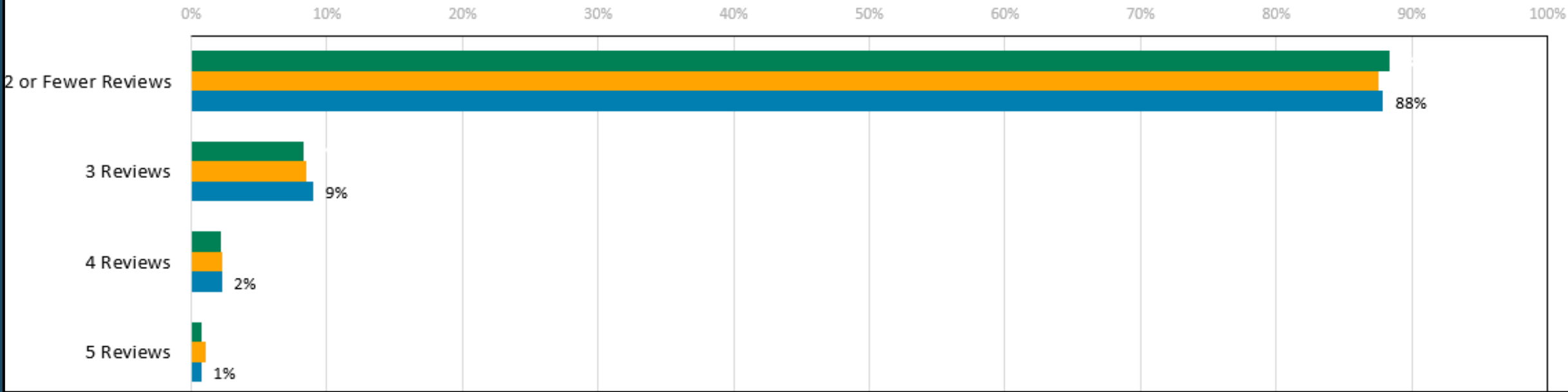
- Volume Variability: Reviews completed ranged from 543 low to a high of 768 (Average 595).
- Dominant Category: 2 or fewer reviews (85–89% across all months).
- Complexity: 3+ reviews ranged from 9% (January) to 15% (July).

**Addressing, Housing, Fire, and Surveyor agencies are not included.*

2025 Quarterly Review Totals - All Agencies

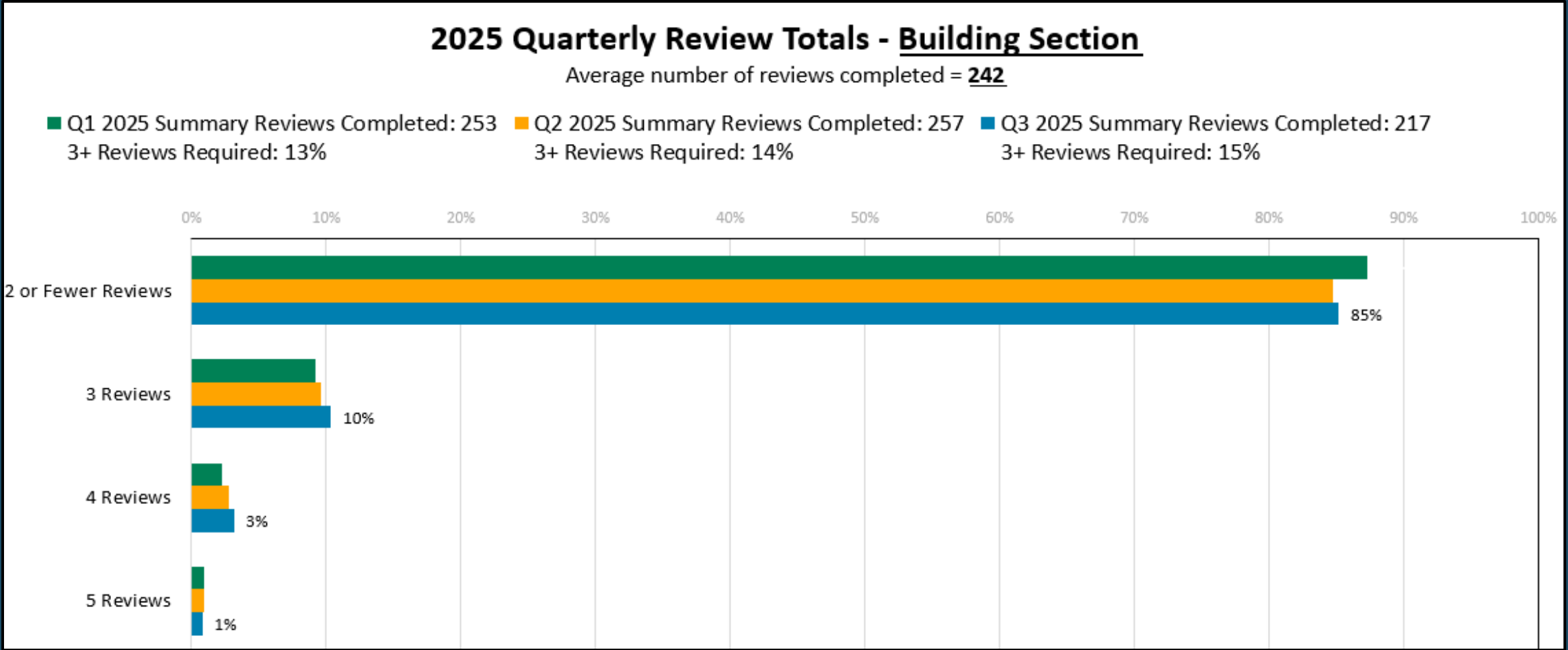
Average number of reviews completed = 595

■ Q1 2025 Summary Reviews Completed: 602 ■ Q2 2025 Summary Reviews Completed: 622 ■ Q3 2025 Summary Reviews Completed: 562
3+ Reviews Required: 12% 3+ Reviews Required: 12% 3+ Reviews Required: 12%



Building Section - Summary of Building Application Reviews:

- Volume Variability: Reviews completed ranged from a high of 322 in April to a low of 212 in August. (Average 242).
- Dominant Category: 2 or fewer reviews (averaging 80–89% each month).
- Complexity: 3+ reviews ranged from 11% (January) to 20% (July).

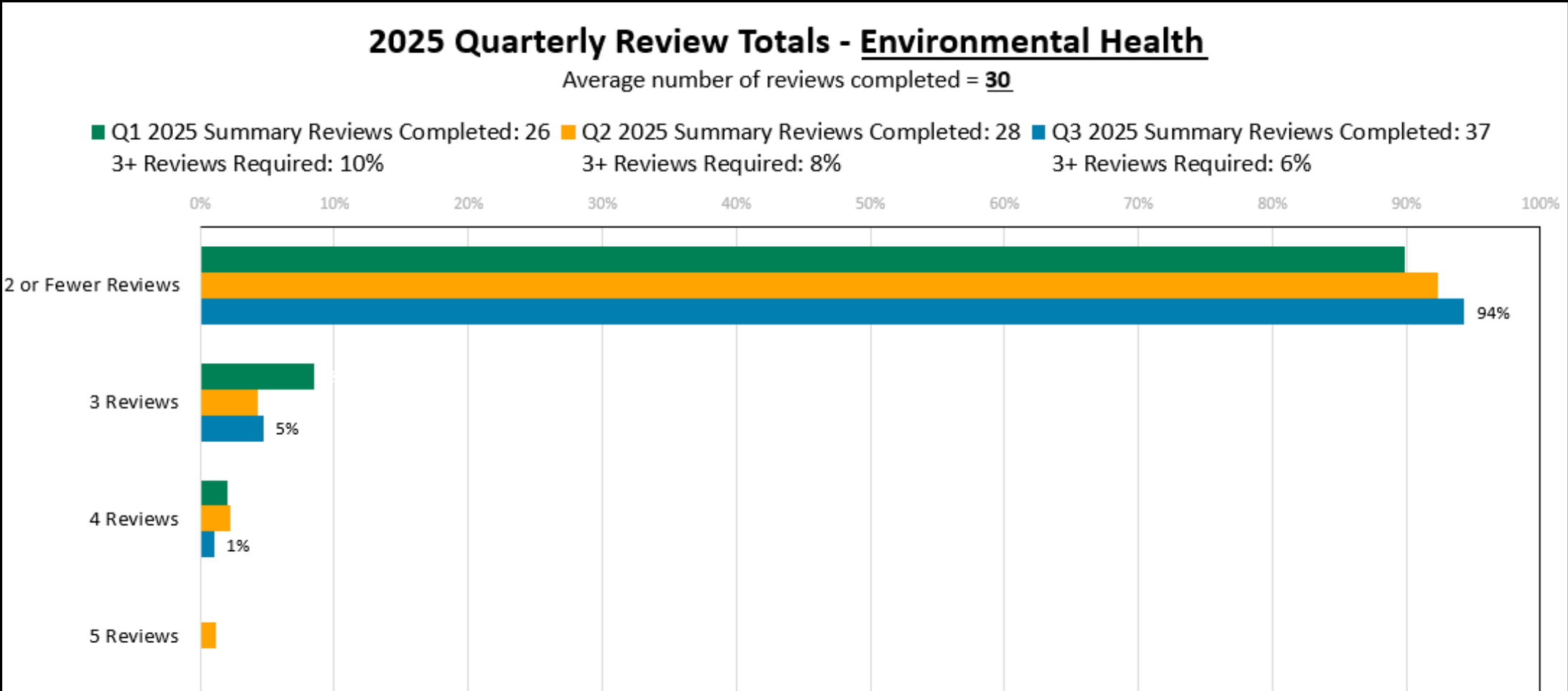


Environmental Health - Summary of Building Application Reviews:

- Volume Variability: Reviews completed ranged from a high of 36 in August to a low of 20 in February (Average 30).
- Dominant Category: 2 or fewer reviews (averaging 88–97% each month).
- Complexity: 3+ reviews ranged from 3% (July) to 15% (March).

Environmental Health reviews include:

- Consumer Protection
- Environmental Health
- Hazmat Review
- Land Use Review



Environmental Planning Section – Summary of Building Application Reviews:

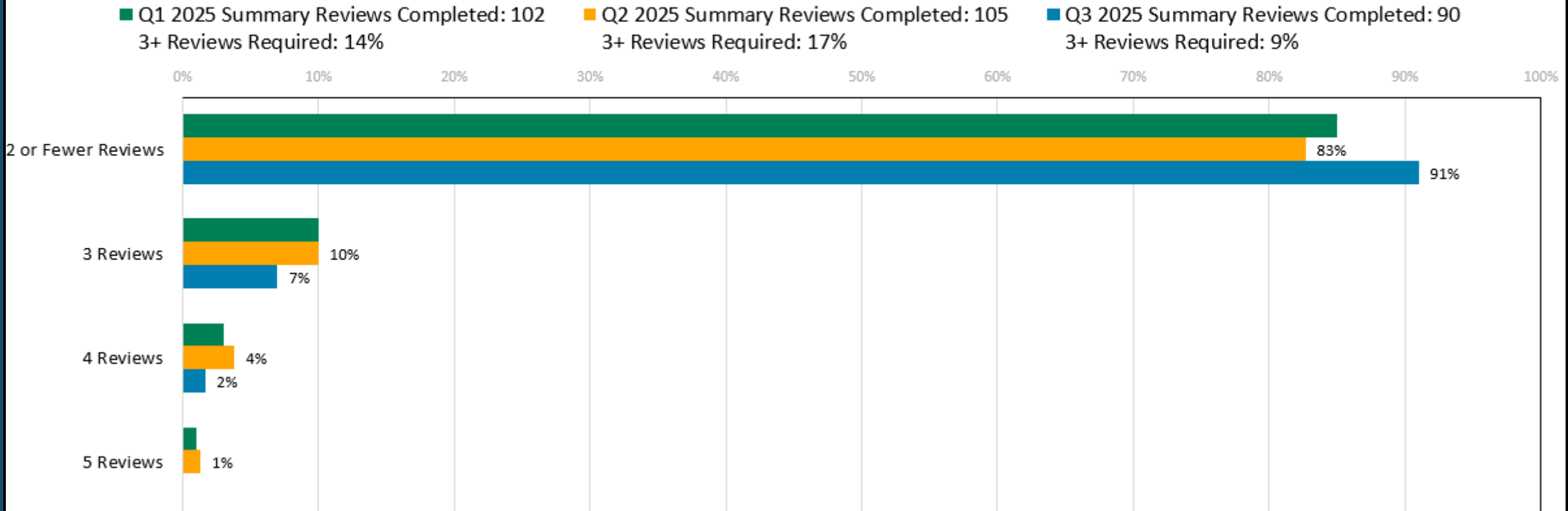
- Volume Variability: Reviews completed ranged from a high of 125 in March to a low of 82 in June. (Average 99).
- Dominant Category: 2 or fewer reviews (averaging 79–93% each month).
- Complexity: 3+ reviews ranged from 7% (August) to 16% (May).

Environmental Planning reviews include:

- Biotic Review
- Environmental Planning
- Grading
- Soils Reports

2025 Quarterly Review Totals - Environmental Planning

Average number of reviews completed = 99



Public Works Section - Summary of Building Application Reviews:

- Volume Variability: Reviews completed ranged from a high of 171 in April to a low of 96 in May (Average 126).
- Dominant Category: 2 or fewer reviews (averaging 82–94% each month).
- Complexity: 3+ reviews ranged from 6% (April) to 18% (August).

Public Works reviews include:

- Encroachments/ Driveway Review
- Sanitation Engineering
- Sanitation Environmental Compliance
- Storm Water
- Transportation

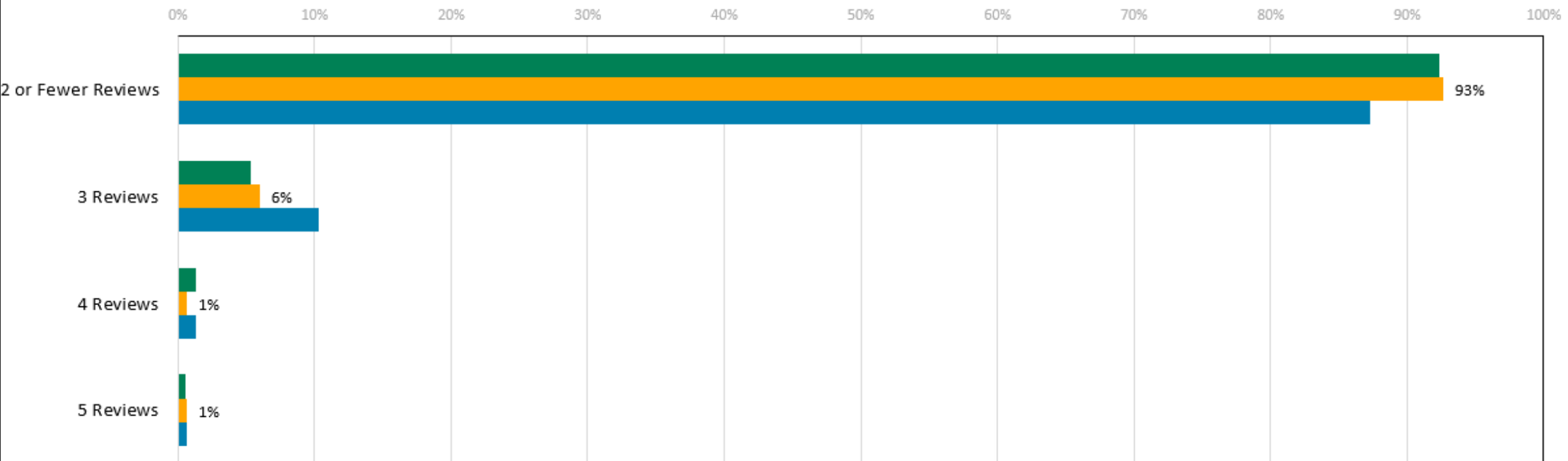
2025 Quarterly Review Totals - Public Works

Average number of reviews completed = 126

■ Q1 2025 Summary Reviews Completed: 121
3+ Reviews Required: 7%

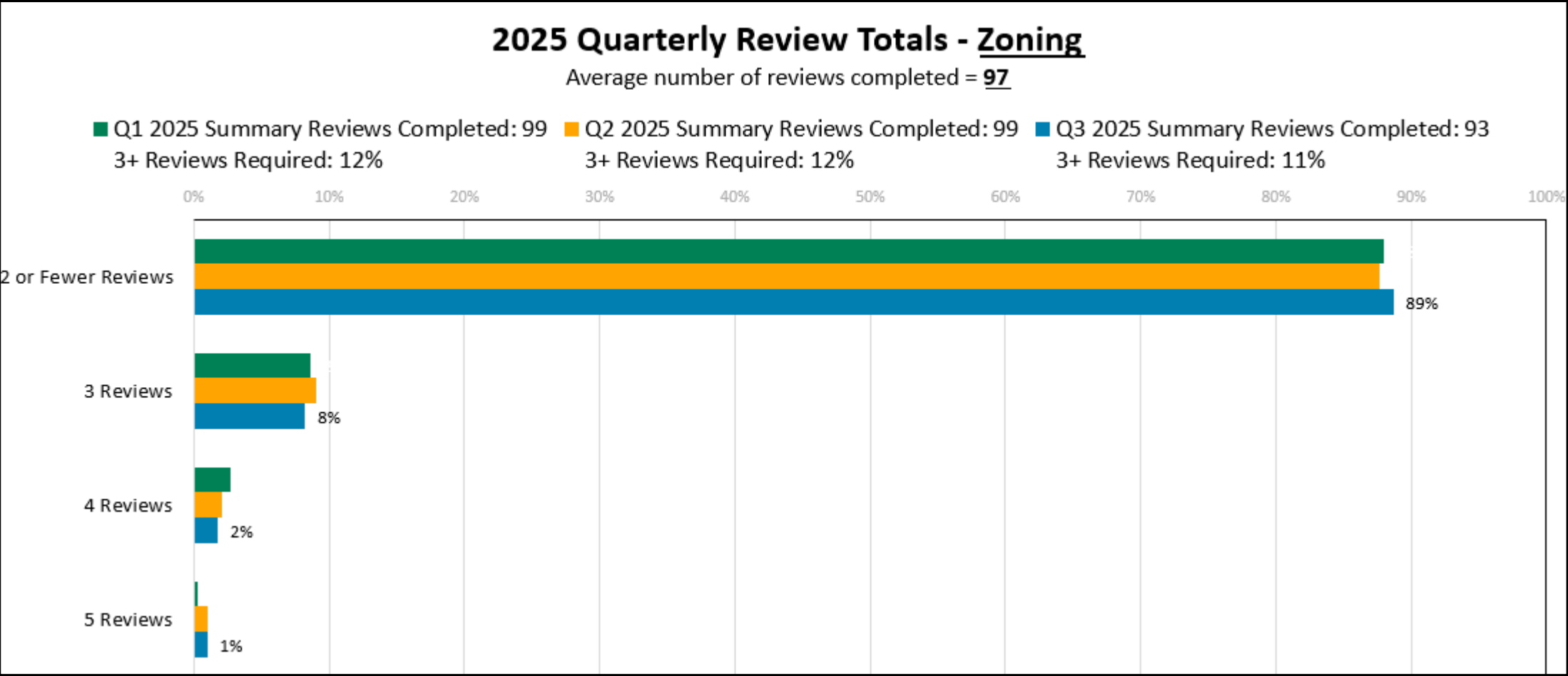
■ Q2 2025 Summary Reviews Completed: 132
3+ Reviews Required: 7%

■ Q3 2025 Summary Reviews Completed: 124
3+ Reviews Required: 13%



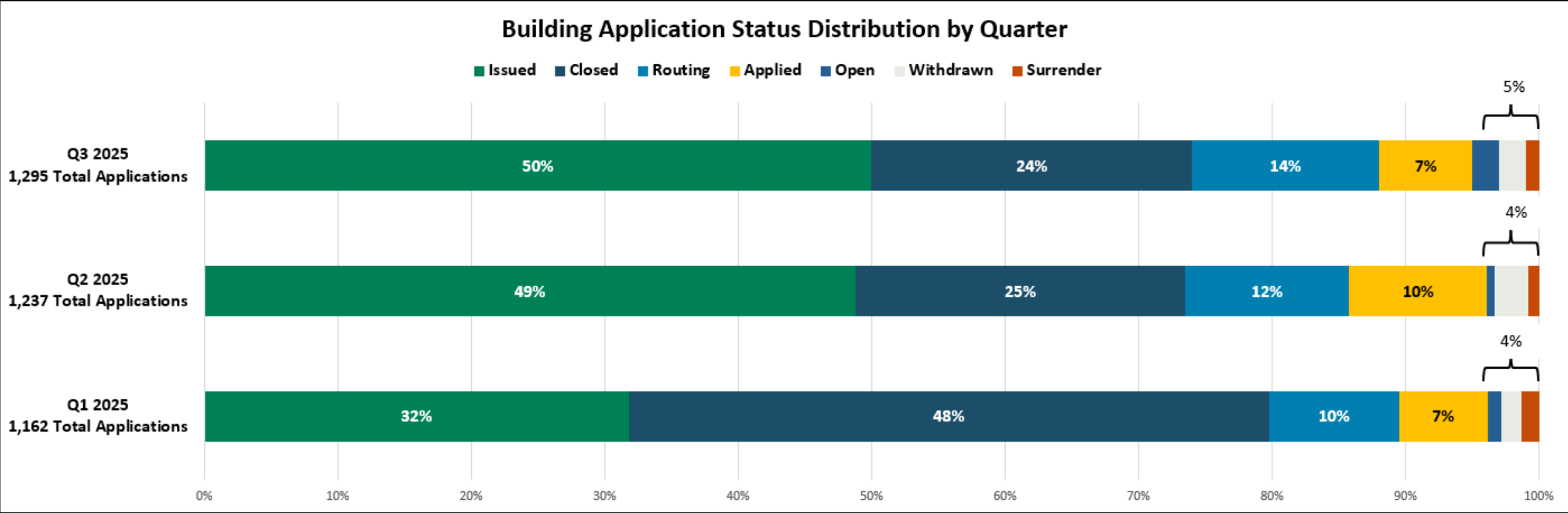
Zoning Section - Summary of Building Application Reviews:

- Volume Variability: Reviews completed ranged from a high of 118 in April to a low of 84 in June. (Monthly average 97).
- Dominant Category: 2 or fewer reviews (averaging 83–93% each month).
- Complexity: 3+ reviews ranged from 7% (September) to 17% (July).



Building Application Status Distribution Summary:

- Completed or In-Process (Issued, Closed, Routing) increasing, with a high of 1,295 applications in Q3.
- Applicant did not move forward (Withdrawn, Surrender, Open) remained low at 4 to 5%.
- Trend indicates stronger project progression with minimal attrition.



Status Definitions

- **Issued** – The permit is issued & construction has begun
- **Closed** – Construction completed & the building is ready for occupancy
- **Routing** – The application is under review & routing
- **Withdrawn** – The applicant canceled their application while it was still being reviewed
- **Surrender** – The applicant gave back their permit and isn't doing the work anymore
- **Open** – Fees are unpaid. If open for a long time, it may mean the applicant decided not to do the job

Methods, Limitations, and References

Unified Permit Center Metrics

Methods

Data Sources:

- Data is generated from the Planning Department permit tracking system.
- Survey responses from applicants who completed appointments or building applications.

Total, Median, and Average Review Time:

- Approval times represent cumulative permit time from initial application to building permit issuance, including periods when the application is not actively reviewed while the applicant responds to County comments.
- Median and average review times indicate central tendencies for each permit type.
- Individual review times may vary based on plan clarity, completeness, associated discretionary permits, and environmental considerations.

Timeline and Updates:

- Dashboards cover a 24-month period and refresh weekly. Reported permit approval times are based on permits issued within the 24-month timeframe.
- Scorecards are published quarterly, with timelines provided for each metric.

Limitations

- Low application volumes for certain permit types may influence results.
- Data comes from the permit tracking system, which relies on some manual data entry. This may result in errors that impact the accuracy of the data.